

DEPARTMENT OF BEHAVIORAL HEALTH

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COUNTY OF SAN BERNARDINO

ALLAN RAWLAND, MSW, ACSW
Director

DeANNA AVEY-MOTIKEIT
Assistant Director

October 26, 2005

Mr. Troy Konarski
County Operations Medi-Cal Contract Manager
Department of Mental Health
1600 Ninth Street
Sacramento, CA 95814

RE: 2005-2006 QUALITY IMPROVEMENT WORK PLAN

Dear Mr. Konarski,

Enclosed for your review is the San Bernardino County Mental Health Plan's Quality Improvement Work Plan for the 2005-2006 fiscal year. This Quality Improvement Work Plan includes items on which the Mental Health Plan (MHP) was found to be out of compliance during the most recent Medi-Cal and EPSDT reviews, as well as those items that are specified in the MHP's contract with the Department of Mental Health. In addition, the Quality Improvement Work Plan has benefited from conversations with members of the APS/EQRO review team, who visited in January and September 2005.

A central aspect of our quality improvement process during the 2005-2006 fiscal year involves the restructuring of the MHP's Quality Management Division Committee Structure. Major changes include:

1. The establishment of a standing Wellness and Recovery Committee, which is charged with operationalizing these important concepts throughout the Department of Behavioral Health;
2. The underscoring of the value of the Institutional Review Board's research and evaluation functions to the MHP's operations;
3. The explicit expansion of the charge to the Cultural Competence Committee to address not only groups which are diverse in terms of cultural or ethnic background, but also those whose diversity stems from gender, age, physical or sensory challenge, sexual orientation and lifestyle choice; and
4. The active recruitment of consumers for roles as participant members throughout our Quality Management Division.

Please let us know if you have any questions about this Quality Improvement Work Plan.

Sincerely,

ALLAN RAWLAND, MSW, ACSW, Director
Department of Behavioral Health

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County Administrative Officer

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